

ESKA Approval & Notification

1. The **ESKA® Approval** System is a fully integrated rule-based tool that helps manage authority matrices in various business cycles and processes. As a web-based application that requires limited technical knowledge, the ESKA® Approval System is easy to use and facilitates the introduction of authority matrices throughout the various processes, determining trigger points, criteria and responses based on the users' actions.

The **ESKA® Approval** system is fully integrated with ESKA® Credit Insurance System, providing full insights and maintaining complete details and history of all approval processes, turnaround time and decision taken. Moreover, delegation of authority is also supported, when and if needed.

2. The **ESKA® Notification** System is a fully integrated rule-based tool that helps manage and circulate internal and external notifications throughout the various business processes. As a web-based application that requires limited technical knowledge, the **ESKA® Notification** System is easy to use and facilitates the configuration of different types of notifications that can be sent via text messages (SMS) and emails.

The **ESKA® Notification** System supports dynamic and customizable templates to generate new notifications which can be sent either internally or to external third parties.